

Table 1. Representative comments from CNP administrators regarding greatest barriers to having a successful reimbursable after-school snack service

Accountability
<p>“School foodservice administrators are very concerned about accountability. It’s just very hard for us to have a program that we can’t control, yet we feel accountable for the outcomes.”</p>
<p>“It goes against our grain in school foodservice to have such lax administration over our programs--in this program we have no control over areas that need monitoring.”</p>
<p>“Other people involved in the after-school care program need to better understand our program and the importance of regulations. We value the school nutrition programs, but once it leaves our domain, the value gets lost on other school staff members. We can’t always get them to understand the importance of being prompt with paper work.”</p>
Obtaining Accurate Records for Reimbursement
<p>“The lack of understanding of the importance of documentation needed for our reimbursement is a barrier. Some school sites don’t even keep attendance records, much less snack records.”</p>
<p>“On many occasions when I have gone to the program site to monitor the service, the lead teacher can’t find the attendance roster.”</p>
<p>“We can’t get site supervisors to understand the importance of accurate counts. We get a count of snacks needed from teachers in the morning, but we aren’t getting accurate counts.”</p>
Training the After-School Care Site Staff
<p>“There is tremendous turnover and care providers are not trained.... It would be so much better if our people (school foodservice) could be in charge of the snack service. There would be less need for constant training.”</p>