



Pssst.....Gossip in the Workplace

Definition - Gossip(gos' ep)*n.* idle talk or rumor, esp. about the personal or private affairs of others.

"If A equals success, then the formula is A equals X plus Y and Z, with X being work, Y play, and z keeping your mouth shut."

➤ Albert Einstein

Impact on Productivity - Positive or Negative?

Causes

- Boredom
- Self Esteem
- Anger
- Flawed Communications

Approaches to Control

- Establish Gossip Free Zones
- Identify the Mother Source
- Divert Attention
- Pursue Aggressively
 - ⓐ Written Policy
 - ⓐ Job Descriptions
 - ⓐ Employee Evaluations

Roles and Responsibilities

- Supervisor
 - ⓐ Lines of Communication
- Staff
 - ⓐ Socrates' Three Steps

